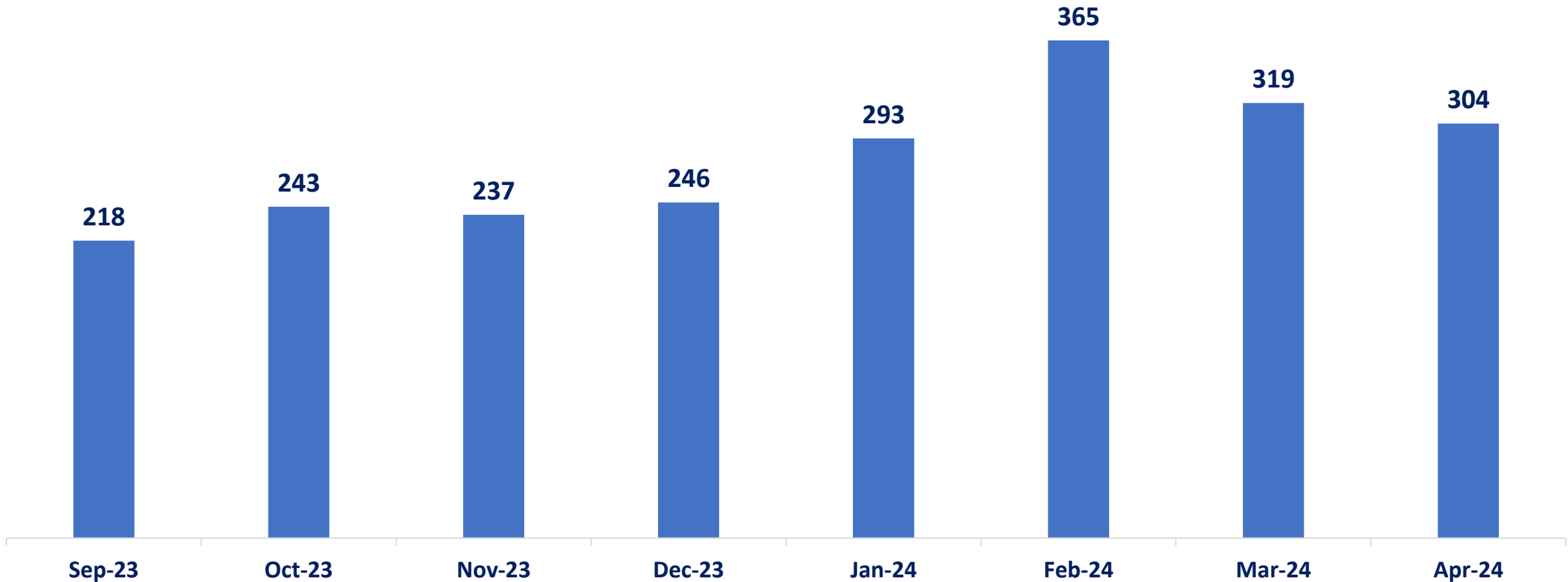
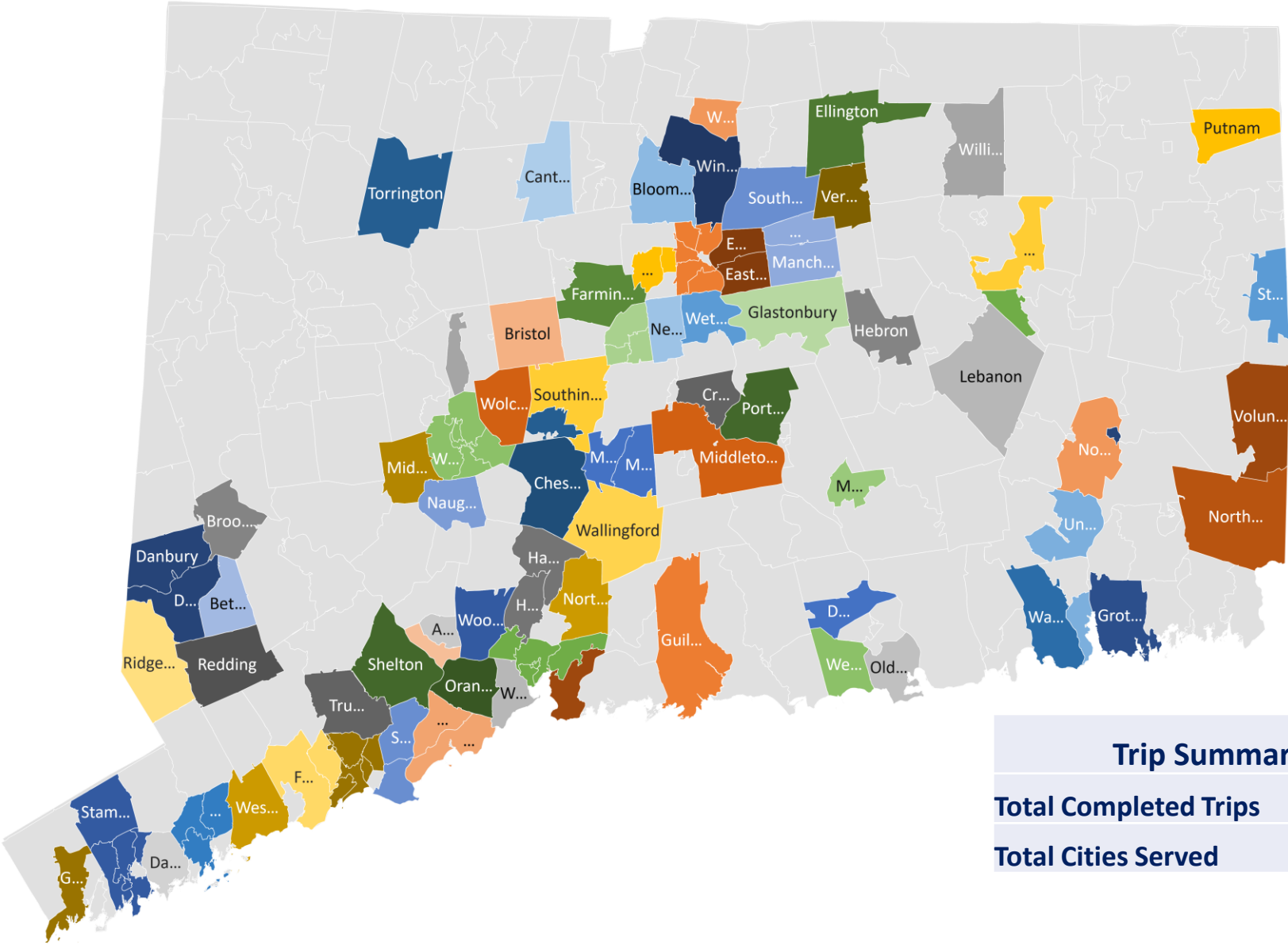


Covered CT - Monthly Utilization

Completed Trips

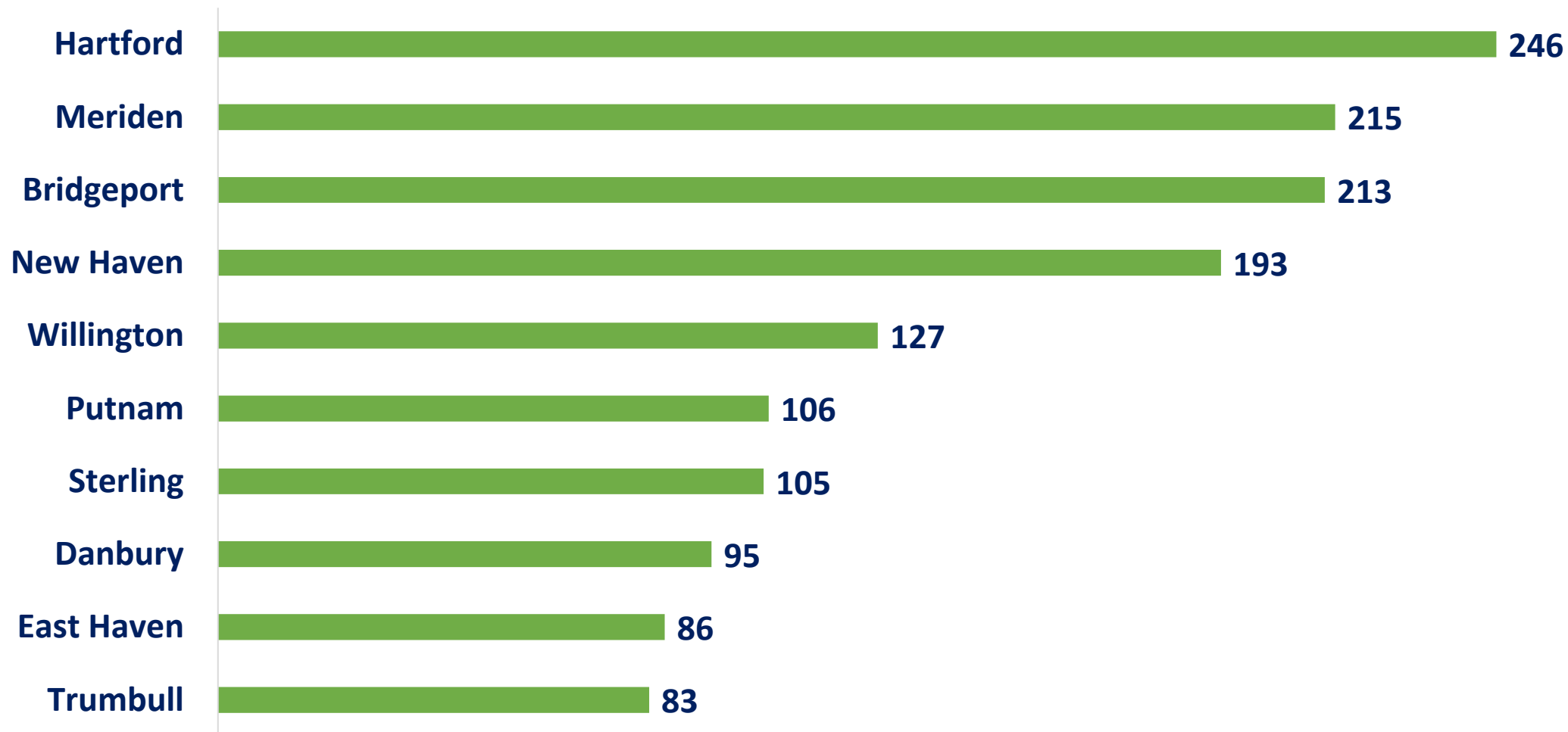


Utilization by City

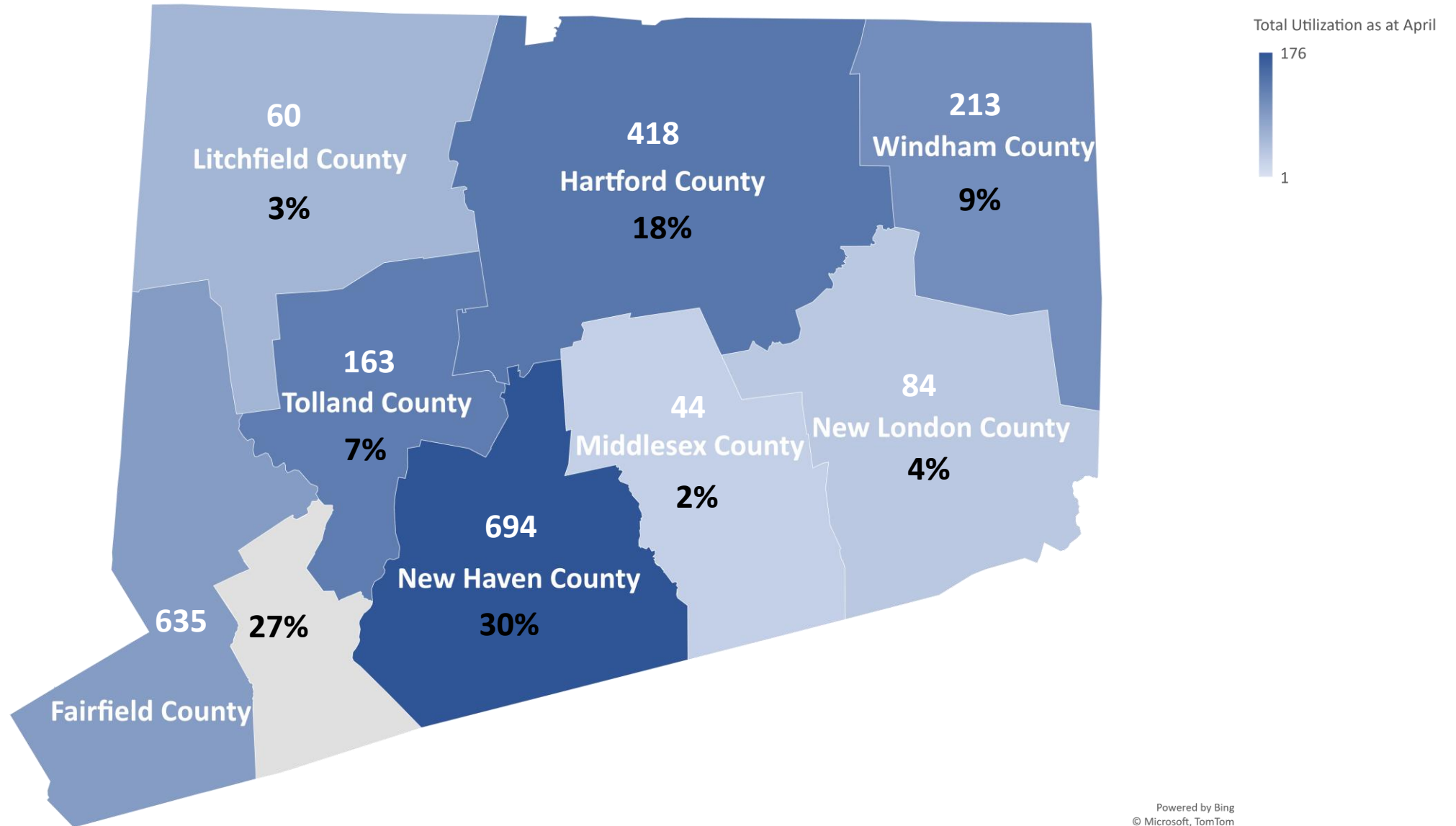


Trip Summary	
Total Completed Trips	2,311
Total Cities Served	71

Top 10 Utilization by City



Utilization Distribution by County



NEMT Outreach Program

Program Objectives

- Increase stakeholders' engagement and knowledge of NEMT services.
- Increase member accessibility to NEMT services.
- Improve high quality service delivery and member satisfaction.
- Identify key areas for improvement.
- Data collection, analysis and reporting to inform policy decisions.

Target Audience

- Engage our members, prospective members, healthcare providers, healthcare facilities and other stakeholders across various geographical regions in Connecticut, both rural and urban.

Let's Ride!



Outreach Methodology

Delivery Method

1. In person facility visits
2. Virtual presentations
(Targeted at various ASO meetings)
3. Provider engagements

- *SDOH summit*
- *Community live events*
- *Fairs and festivals*
- *Farmers market activations*
- *Rural community centers*
- *Religious organizations*

Outreach Tracker Report

November 2023

**Root Center for Advance
Recovery Methadone Clinic,
Fish Fry St. Hartford, CT**

December 2023

**DaVita Hartford Dialysis
Dialysis Center, 675 Tower
Ave. Hartford, CT**

February 2024

**Veterans Clinics, VA
Hospital, 555 Willard
Ave. Newington, CT**

March 2024

**Cherry Brook Health Care
Center, Skilled Nursing
Facility (SNF), 102 Dyer
Ave. Canton, CT**

April 2024

**Carelon Behavioral Health,
Virtual presentation to
members and facilities**

**Leeway, HIV/AIDS Skilled
Nursing Facility (SNF), 40
Albert St. New Haven, CT**

May 2024

**Fresenius Kidney Care,
Dialysis Center, Central
Connecticut, 377
Research Pkwy,
Meriden CT**

**Connecticut Counseling
Centers, Inc. 285
Kensington Ave, Meriden,
CT**

Questions?